



11-15 March | Orlando

IMPORTANT LOCATIONS & INFORMATION

Exhibitor Service Center

Exhibition Floor | Hall E | Rear of Hall E1

- Freeman
- Freeman AV
- Floral
- Photography
- Shipping
- Lead Retrieval
- Electrical
- Aerial Rigging
- Internet
- Catering

Building and exhibit hall access hours

Move in:

Wednesday, March 6 – Monday, March 11

8:00 am – 4:30 pm

Exhibit Hours: *

Tuesday, March 12

10:00 am – 6:00 pm

Wednesday, March 13

9:30 am – 6:00 pm

Thursday, March 14

9:30 am – 4:00 pm

**All exhibitors and EAC's entering the hall must be wearing a HIMSS24 badge*

**If exhibitor or EAC needs access to the hall outside of these times, they MUST have 24-hour access on badge*

Move Out:

Thursday, March 14

4:00 pm – 8:00 pm

Friday, March 15

8:00 am – 4:30 pm

Saturday, March 16

8:00 am – 4:30 pm

Sunday, March 17

8:00 am – 10:00 am

Building exterior doors will lock at 10:00pm.

24-hour access for entry into building

Hall B will have 24-hour security guards if you need to enter the building after hours.



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EMERGENCIES

- **Orange County Convention Center** Emergency, call 911. Non-emergency, call 407-685-1119.
- **Hyatt Regency Orlando** Emergency and non-emergency, call 407-345-4455.
- **Rosen Centre Emergency**, call 911. Non-emergency, call 407-996-2381.
- Notify any staff member or venue employee.

FIRST AID

Open During Conference Hours Lobby A and C

Trained medical technicians are available for assistance or emergencies.

HEALTH AND SAFETY

- The new Virtual Care Center at OCCC's West Building, Lobby C, provides health evaluations for attendees from 8:00 am – 5:00 pm.
- Hand sanitizer stations are placed throughout all primary venues.
- Your conference badge must be worn at all times, including all HIMSS24 functions and events. For your safety don't forget to remove your badge when not attending HIMSS24 events.

SERVICES

All activities are at the Orange County Convention Center (West Building), unless otherwise noted. All times are Eastern Time (ET) conference hours are 7:00 am – 6:00 pm, unless otherwise noted. Hyatt = Hyatt Regency Orlando (skybridge access above Lobby B on Level 2 and Lobby C on Level 3)

FedEx Business Center/ Shipping Materials Home

Monday, March 11 – Friday, March 15 | 8:30 am – 5:00 pm

Thursday, March 14 | Extended hours 8:30 am – 7:00 pm

Level 2 | Lobby C

Coat & Luggage Check

Open During Conference Hours

Level 1 | Lobby B

Level 2 | W240C

Food and Concessions

HIMSS does not schedule formal meal breaks; however, several food areas are open throughout the convention center and on the exhibit floor. Check the HIMSS24 Global Conference app for updated food offerings by location.

Outlets with vegetarian options are denoted with a (V) and vegan offerings are denoted with a (VG)

LEVEL 1: KEY LIME CAFÉ (FOOD COURT A)

- La Mia Famiglia Italian (V)
- O.C. Spice Grill (V)
- Hot Off the Press (V, VG)
- Tortilla Junction (V)
- Hill of Beans Gourmet Coffee (V)

LEVEL 1: BLUE SKY CAFÉ (FOOD COURT B)

- 4 Rivers BBQ
- Habana Grill
- Papa John's Pizza (V)
- Sandwich Zone (Boar's Head) (V, VG)
- Cubano Coffee Café (V)

LEVEL 1: LOBBIES A & B

- Coffee Carts

LEVEL 2: HALL A (AISLE 600)

- Chef's Table Bistro Hall A Only (full-service buffet lunch)
- Various Concession Carts

LEVEL 2: LOBBY A & B

- Break Time Café (V)
- Beth's Burger Bar
- 4 Rivers BBQ
- Taste of Mediterranean (V, VG)
- Various Concession Carts
- Hill of Beans Coffee

LEVEL 2: LOBBY C

- Various Concession Carts

LEVEL 2: CITRUS CAFÉ (FOOD COURT C)

- Harvest (V, VG)
- Cubano Coffee Café (V)
- Parilla (V)
- La Mia Famiglia Italian (V)
- O.C. Spice Grill (V)
- Hot Off the Press (V, VG)
- Breaktime Café (V)

LEVEL 2: HALL A (AISLE 600)

- Various Concession Carts

LEVEL 3: LOBBY C

- Gary Sain Café- Chef's Table (full-service buffet lunch) (V)
- Hill of Beans Coffee

Hotel Service Desk (onPeak)

Open During Conference Hours

Level 1 | Lobby B

Visit the official HIMSS housing partner, onPeak, for help with Orlando accommodations.



Information Counters

Open During Conference Hours

Level 1 | Lobby A/B

Level 2 | Lobby C & Lobby E/F

Lost and Found

Open During Conference Hours Sunday – Friday

Level 2 | W222B

Lead Retrieval

Exhibition Floor | Hall E | Rear of E1

Exhibitors can **drop off** their lead retrieval devices on Thursday, March 14 at the service center by 5pm.

- Qualifiers and Surveys must be modified through the lead retrieval dashboard by March 4 to avoid a manual appendment fee

Mobile App Help Desk

Level 2 | Lobby D

Nursing Mother's Room

Level 1 | Lobby B

Level 2 | Lobby C and F

Level 3 | Lobby C

Level 4 | Lobby C

Nursing moms, enjoy access to these private rooms. A refrigerator is not provided.

Multi-Faith Prayer Room

Level 3 | Show Manager Office B4

Press Room

Level 3 | W314A

Scooter Rental Service

Level 2 | Lobby C

For reservation, please contact: Phone 888.441.7575. Reference HIMSS24 and provide your rental dates and contact information.

Wi-Fi Access

Network Name: HIMSS24; No password



Registration Hours and Locations

A government issued photo ID is required for badge pickup.

Airport

Pre-registered attendees can pick up their badges at the Orlando International Airport (MCO) in the Baggage Claim areas – Terminal A (across from Carousel 5) and Terminal B (across from Carousel 24) – during the following dates and times:

Date Time

Sunday, March 10 10:00 am – 8:00 pm
Monday, March 11 8:00 am – 7:00 pm
Tuesday, March 12 7:00 am – 12:00 pm

Orange County Convention Center (West Building)

Registration is available in the West Building in Lobby A, Lobby D, and Westwood Lobby during the following dates and times:

Date Time Location

Sunday, March 10 10:00 am – 6:00 pm | Lobbies A, D, and Westwood
Monday, March 11 6:45 am – 7:00 pm | Lobbies A, D, and Westwood
Tuesday, March 12 7:00 am – 6:00 pm | Lobbies A, D, and Westwood
Wednesday, March 13 7:30 am – 5:00 pm | Lobbies A, D, and Westwood
Thursday, March 14 7:30 am – 5:00 pm | Lobby D only
Friday, March 15 7:30 am - 11:00 am | Lobby D only

Hotels

Pre-registered attendees can pick up their badges at any of these hotels during the following dates and times. Hyatt Regency Orlando and Rosen Centre also offer full-service registration.

- Hyatt Regency Orlando | Level 1 (near Regency Ballroom)
- Rosen Centre | Level 1 (Reg Desk 2)
- Rosen Plaza | Hotel Lobby
- Rosen Shingle Creek | Hotel Lobby
- Hilton Orlando | Hotel Lobby

Date Time

Sunday, March 10 12:00 pm – 8:00 pm
Monday, March 11 6:45 am – 7:00 pm
Tuesday, March 12 7:00 am – 12:00 pm

Bulk Badge Pick Up

Available during registration hours at the following locations:

- West Building | Level 1 | Lobby A
- West Building | Level 2 | Lobby D



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Taxis & Rideshare

Outside Lobby A | Convention Way
Outside Lobby E | Outer Drive

Shuttle Routes and Schedules

Complimentary shuttle buses will run between official HIMSS24 hotels and the HIMSS24 Campus to transport attendees comfortably and efficiently from one building to another throughout Conference. View shuttle route information and schedules [here](#).

Onsite Convention Center Parking

OCCC parking lots will be open daily. HIMSS24 will take place in the West Concourse. [Parking Information](#)

Complimentary Airport Transportation

Complimentary Airport Transportation is be provided from Lobby C every 30 minutes from:

- Thursday, March 14 | 3:00 pm and 5:30 pm
- Friday, March 15 | 10:00 am and 3:00 pm

HIMSS25 Booth Selection

Hall D | Booth 7058

Corporate Member Lounge

Tuesday, March 12 | 8:00 am – 5:00 pm
Wednesday, March 13 | 8:00 am – 5:00 pm
Thursday, March 14 | 8:00 am – 5:00 pm
W102 B

Diamond & Emerald Corporate Member Lounge

Tuesday, March 12 | 8:00 am – 5:00 pm
Wednesday, March 13 | 8:00 am – 5:00 pm
Thursday, March 14 | 8:00 am – 5:00 pm
W101B

Networking Hubs

Open during conference hours

Open During Conference Hours
Level 1 | Lobby B
Level 2 | Lobby E

Thursday Night Special Event: Laugh N' Roll

Thursday Night Special Event: Universal CityWalk and Universal Islands of Adventure Block Party*

Off-site | Universal CityWalk Orlando and Universal Islands of Adventure | *\$99 Additional Fee